Customers may need to do the re-syncing procedure because they ordered a new handset or received a replacement handset. In some cases, your handset can lose sync with the CaddyTrek unit. Below are simple instructions on the re-syncing procedure.

1. Turn OFF the CaddyTrek unit and handset. [figure a]
2. Turn ON the CaddyTrek unit.
3. Then within five seconds, turn ON the handset.
4. Immediately after turning the handset ON, press and hold the STOP button while repeatedly pressing the UP button. [figure b]
5. Continue holding the STOP button while repeatedly pressing the UP button on the handset.
   NOTE: Re-syncing can take 5-10 seconds. It may be necessary to restart the process if too much time passes between turning on the unit and the handset.
6. Successfully re-syncing your handset with your unit will be signified by 2 short beeps coming from the handset. Your handset will then revert to SB, or Stand-By Mode.
7. Pairing successful! You may now continue using your CaddyTrek.

CaddyTrek Handset Checks

- Check for the overall tactile feel of handset buttons. Are they stuck, loose, or normal?
- Remove the handset battery, and re-insert it. Upon re-inserting the handset battery, you should hear a long beep sound signifying that both the handset and handset battery are functioning.
- When charging your handset battery, the LED indicator should be red for charging and green for when charging is complete.
- The LED indicator switches to green when you remove the handset battery while the handset is still plugged in.
- When powering on your handset you should hear a long beep sound. Shortly afterwards, you should hear 2 short beeps that signifies handset pairing.
- To check handset battery levels, hold the orange STOP button.
- Check modes: SB (Stand-By), RC (Remote Control), FL (Follow)